



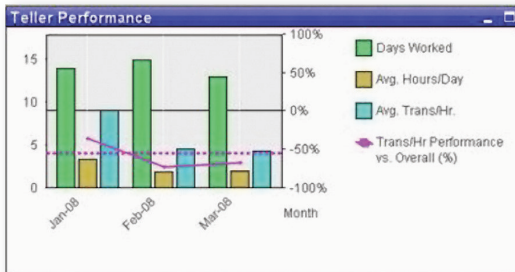
Transaction Activity

Right Teller, Right Place, Right Time

The Transaction Analysis Vital Signs application enables you to answer all the questions about your branch transactions. View trends in branch activity over a two-year time window, and make informed staffing decisions based on actual teller transaction volumes.

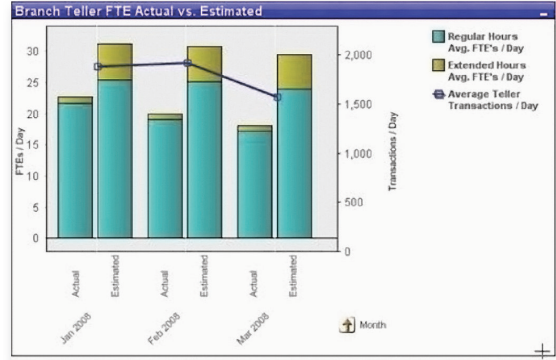
Details Down to the Half-hour

View important measures, like transaction counts, transactions per hour and days worked as either a chart or a pivot table. You control the time period aggregation, all the way down to the half-hour level. Drill into a single branch, a custom teller group or a date range with a single click. Export the detail information to Excel for further analysis.



Individual and Group Teller History

Select a single teller and view every branch where they performed transactions, as well as their total days/hours worked. Select a teller group (defined by you) and view the total transaction volume they performed at your branches. View a breakout of all the teller groups together to get the big picture.



Branch Performance with Custom FTEs

Transaction and staff counts are also summarized at the branch level. Compare branch volumes side by side, or as a combined view. Select only transactions performed during lobby hours, or include any early morning/late evening drive-thru hours. See the transactions per day

Group	Code	Branch	Trans Days	Trans Volume	Staff Count	Avg. Staff/Day
Tellers			53	130,457	45	34.9
Teller			53	125,380	30	23.4
First Ave.			53	65,690	17	11.6
Nickel Way			53	13,520	6	4.0
Third Base			53	39,590	10	5.9
Secondt St			53	6,580	6	1.8
DTA			53	5,077	15	11.5

load on your staff, and compare it to the estimated load placed on your FTEs scheduled at each branch.

Customized for your Needs

You configure the branches tracked by Vital Signs. Define both lobby hours and extended hours, as well as the number of Full-Time Equivalents scheduled each day. Classify tellers into groups for viewing and analysis. Since staffing is dynamic, the application remembers custom teller information for inactive tellers and alerts you when new tellers are added to the system.



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