

Spectrum 10.5 Release

AskPlus Version E.8.0.4.1/E.8.0.4.2

Upgrading to E.8.0.4.1/E.8.0.4.2 from E.8.0.4

If you have already installed E.8.0.4, then you can upgrade AskPlus as follows:

Download the AskPlus Only Eloquence Executable from www.vital-soft.com

- The PA-RISC file is called [aske8041x.gz](#)
- The Itanium file is called [ask64e8042x.gz](#)

Follow these steps:

PA-RISC

- login as askplus
- transfer the ".gz" file to the /ASKPLUS directory using a **binary** transfer
- gunzip aske8041x.gz
- chmod 755 aske8041x
- cp aske8041x askplusx

Itanium

- login as askplus
- transfer the ".gz" file to the /ASKPLUS directory using a **binary** transfer
- mv ask64e8042x.gz aske8042x.gz
- gunzip aske8042x.gz
- chmod 755 aske8042x
- cp aske8042x askplusx

Upgrading from an earlier release

Download the latest AskPlus Eloquence Release from www.vital-soft.com

- The PA-RISC file is called [ASK_eloq_e8041.gz](#)
- The Itanium file is called [ASK64_eloq_e8042.gz](#)

Follow the installation instructions in the Visimage and AskPlus [Installation and Configuration](#) Manual for existing customers.

Note that the file in the instructions is called ASKPLUS.gz - your file will have a different name.

For after hours support please call 1-800-848-2576 ext 29